



**Maynooth
University**

National University
of Ireland Maynooth

EDWARD M KENNEDY INSTITUTE OF CONFLICT INTERVENTION SUMMER SESSIONS DEVELOPING PROFESSIONAL COMPETENCE



MEDIATING BULLYING AND HARRASSMENT CASES

A practical, skills-based approach to mediating in workplace cases involving allegations of bullying or harassment. It will be an active day with plenty of practice, questions and review of learning. Discussion of the participants' own experience will be welcomed. Students will explore:

- > Explanations and definitions of 'bullying' and 'harassment', including reference to cases.
- > What typically happens when this issue is raised?
- > Dilemmas in B&H cases; Can they actually be mediated?
- > Bias and pre-conceived ideas in B&H cases.
- > Some important concepts: - Labels, Listening and Reframing
- > Skills practice: opening meetings, introductions, joint meeting sharing, joint meeting and agreement.
- > Mending the 'broken record'
- > Increasing empathy
- > Learning review

Facilitator **Brendan Schutte**, Workplace Conflict Management Specialist Practitioner, Lecturer and Author; B. Comm., Postgraduate Diploma in Mediation and Conflict Intervention

Dates **Tuesday 4th July from 9.30am to 4.30pm**

Price **€75.00**

Lunch is not provided: Restaurants are available on campus and in Maynooth town

All participants **must be mediators** registered with the Mediators Institute of Ireland or equivalent.

For further information please contact Catherine O'Connell 0879936237 Catherine.oconnell@nuim.ie

[To book online please apply here](#)