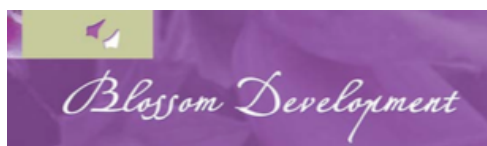




# Accredited Professional Mediation Training Programme Autumn/Winter 2025

Lead Trainers: Catherine O'Connell and Andrea O'Neill  
Blossom Development  
Aughrim Street, Stoneybatter



### About the Programme:

This programme, accredited by the Mediators' Institute of Ireland (MII), is facilitated by Catherine O'Connell of Blossom Development and Andrea O'Neill of ACON. The course is run over 8 full days in Autumn/Winter 2025. Participants then undertake a competency assessment whereupon successful candidates may apply to register with the MII as a Certified Mediator eligible to practice.

**Course Aim:** To equip participants with the knowledge, skills, attitude and awareness required to intervene positively and/or mediate with people experiencing conflict and difficulties in a variety of situations. It is suitable for leaders, managers, HR consultants and employees along with those wishing to specialise in conflict intervention and communication.

### The objectives (learning outcomes) of the programme are:

- To develop participants understanding of how conflict happens, escalates and impacts people and organisations along with understanding their own conflict style.
- To skill development so that participants can expand their repertoire of conflict behaviours to suit the contexts they find themselves in.
- To attain a good understanding of core mediation concepts, theories, models, processes, and principles.
- To develop participants' mediation skills to the level of competency as laid down in MII certified assessment requirements.
- To raise participants' awareness of how their own triggers and biases can impact the mediation process and to facilitate ways of managing them.
- To learn how to create an environment of trust, rapport and empowerment when facilitating people in conflict.

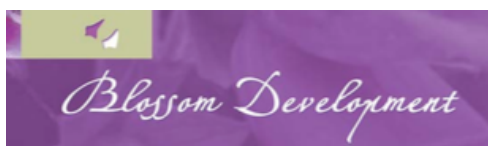
### Dates: and Times:

- |                         |   |           |               |
|-------------------------|---|-----------|---------------|
| • Tuesday and Wednesday | 7 <sup>th</sup> & 8 <sup>th</sup> October   | in person | 9.30am to 5pm |
| • Tuesday               | 14 <sup>th</sup> October                    | in person | 9.30am to 5pm |
| • Tuesday               | 21 <sup>st</sup> October                    | in person | 9.30am to 5pm |
| • Tuesday               | 28 <sup>th</sup> October                    | in person | 9.30am to 5pm |
| • Tuesday               | 4 <sup>th</sup> November                    | in person | 9.30am to 5pm |
| • Tuesday and Wednesday | 18 <sup>th</sup> /19 <sup>th</sup> November | in person | 9.30am to 5pm |

**Assessment date to be confirmed with group (possibly 20<sup>th</sup>/21<sup>st</sup> November)**

**Venue:** Aughrim Street, Stoneybatter Dublin 7.

For further details contact [catherine@blossomdevelopment.com](mailto:catherine@blossomdevelopment.com) 0879936237



## BOOKING FORM

### CERTIFICATE IN PROFESSIONAL MEDIATION

Name \_\_\_\_\_ Phone number \_\_\_\_\_

Address \_\_\_\_\_

Email Address \_\_\_\_\_

Dietary/accommodation/other needs \_\_\_\_\_

\_\_\_\_\_

This course is limited to between 6 and 8 participants to ensure one on one coaching for each participant. Please contact Catherine at 0879936237 or [catherine@blossomdevelopment.com](mailto:catherine@blossomdevelopment.com) to ensure that a place is available before making your payment. Upon confirmation, please make payment within three days to ensure your place

#### Dates and Times:

- |                         |   |           |               |
|-------------------------|---|-----------|---------------|
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**Venue:** 42 Aughrim Street, Dublin 7 D07X3Y4

**Principal Trainers:** Catherine O'Connell and Andrea O'Neill

**Duration in Hours:** 60 hours taught and 20 + hours extracurricular work

**COST:** €2,500

#### Payment to be made via online banking

**Payable to** Blossom Development, 42 Aughrim Street, Dublin 7 by internet banking to:  
Bank of Ireland, Phibsborough; Account 82126431; sort code 90 06 23.  
Bic BOFIE2DXXX: IBAN IE04BOFI90062382126431: **REF Your name**

**Numbers will be limited to a maximum of 8 to allow individual coaching, experiential work and reflection. Your place is not confirmed until payment is made. Please do not make payment before contacting Catherine to ensure a place is available.**