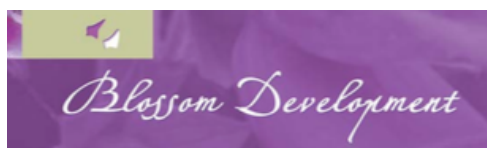




# Accredited Professional Mediation Training Programme Autumn 2026

Lead Trainers: Catherine O'Connell and Andrea O'Neill  
Blossom Development  
Aughrim Street, Stoneybatter



### About the Programme:

This programme, accredited by the Mediators' Institute of Ireland (MII), is facilitated by Catherine O'Connell of Blossom Development and Andrea O'Neill of ACON. The course is run over 11 days (8 full days tuition and one assessment day) in Autumn 2026 with a maximum of 8 participants to ensure one trainer/coach for every four participants during skills practice. At the end of the programme participants undertake a competency assessment whereupon successful candidates may apply to register with the MII as a Certified Mediator eligible to practice.

**Course Aim:** To equip participants with the knowledge, skills, attitude and awareness required to intervene positively and/or mediate with people experiencing conflict and difficulties in a variety of situations. It is suitable for leaders, managers, HR consultants and employees along with those wishing to specialise in conflict intervention & communication.

### The objectives (learning outcomes) of the programme are:

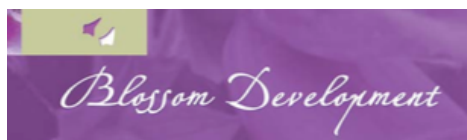
- To develop participants understanding of how conflict happens, escalates and impacts people and organisations along with understanding their own conflict style.
- To skill development so that participants can expand their repertoire of conflict behaviours to suit the contexts they find themselves in.
- To attain a good understanding of core mediation concepts, theories, models, processes, and principles.
- To develop participants' mediation skills to the level of competency as laid down in MII certified assessment requirements.
- To raise participants' awareness of how their own triggers and biases can impact the mediation process and to facilitate ways of managing them.
- To learn how to create an environment of trust, rapport and empowerment when facilitating people in conflict.

### Dates: and Times:

- |                                                                         |                                     |
|-------------------------------------------------------------------------|-------------------------------------|
| • Thursday & Friday 3rd and 4th September 2026                          | <b>in person</b> 9.30am to 5pm      |
| • Thursday & Friday 10th and 11th September 2026                        | <b>online</b> from 9.30am to 1pm    |
| • Thursday 17th September                                               | <b>in person</b> from 9.30am to 5pm |
| • Thursday & Friday 24th & 25th September 2026                          | <b>online</b> from 9.30am to 1pm    |
| • Thursday 1st & Friday 2 <sup>nd</sup> October 2026                    | <b>in person</b> - 9.30am to 5pm    |
| • Thursday 22nd October 2026                                            | <b>in person</b> from 9.30am to 5pm |
| • 27 <sup>th</sup> <b>OR</b> 28 <sup>th</sup> October (assessment days) | <b>in person</b> from 9.30am to 4pm |

**Venue:** Aughrim Street, Stoneybatter Dublin 7.

For further details contact [catherine@blossomdevelopment.com](mailto:catherine@blossomdevelopment.com) 0879936237



## BOOKING FORM

### CERTIFICATE IN PROFESSIONAL MEDIATION

Name \_\_\_\_\_ Phone number \_\_\_\_\_

Address \_\_\_\_\_

Email Address \_\_\_\_\_

Dietary/accommodation/other needs \_\_\_\_\_

This course is limited to 8 participants to ensure one on one coaching for each participant so that there is one trainer for every 4 people during skills practice. Please contact Catherine at 0879936237 or [catherine@blossomdevelopment.com](mailto:catherine@blossomdevelopment.com) to ensure a place is available before making your payment. Upon confirmation, please make payment within three days to ensure your place.

### Dates and Times

- |                                                                         |                                     |
|-------------------------------------------------------------------------|-------------------------------------|
| • Thursday & Friday 3rd and 4th September 2026                          | <b>in person</b> 9.30am to 5pm      |
| • Thursday & Friday 10th and 17th September 2026                        | <b>online</b> from 9.30am to 1pm    |
| • Thursday 17th September                                               | <b>in person</b> from 9.30am to 5pm |
| • Thursday & Friday 24th & 25th September 2026                          | <b>online</b> from 9.30am to 1pm    |
| • Thursday 1st October 2026                                             | <b>in person</b> - 9.30am to 5pm    |
| • Thursday 8th October 2026                                             | <b>in person</b> from 9.30am to 5pm |
| • Thursday 22nd October 2026                                            | <b>in person</b> from 9.30am to 5pm |
| • 27 <sup>th</sup> <b>OR</b> 28 <sup>th</sup> October (assessment days) | <b>in person</b> from 9.30am to 4pm |

**Venue:** 42 Aughrim Street, Dublin 7 D07X3Y4

**Principal Trainers:** Catherine O'Connell and Andrea O'Neill

**COST:** €2,500

**Payment to be made via online banking**

**Payable to** Blossom Development, 42 Aughrim Street, Dublin 7 by internet banking to: Bank of Ireland, Phibsborough; Account 82126431; sort code 90 06 23.  
Bic BOFIE2DXXX: IBAN IE04BOFI90062382126431: **REF Your name**

**Numbers will be limited to a maximum of 8 to allow individual coaching, experiential work and reflection. Your place is not confirmed until payment is made. Please do not make payment before contacting Catherine to ensure a place is available.**